Email Use Policy

1. POVN email services are designed for residential or personal use, our system is not designed to handle business emails, if you need services for your business we offer that through our hosting services.

2. POVN does not allow customers to send bulk email from its servers, or from foreign servers to advertise a website hosted at POVN. Any customer doing so will be terminated immediately per our System Use Policy. Please use a third party service such as Mailchimp, Constant Contact, etc for bulk emails.

3. POVN reserves the right to cancel, suspend, or delete any email account that has been hacked, or otherwise used to send out SPAM emails, or for any other reason if it is impacting our email servers.

4. POVN email servers are subject to being blacklisted for sending out spam emails, this does happen from time to time, and we monitor these lists daily. If you are getting email rejections, please contact us. In any event we will not be liable for emails that get lost, rejected, or are otherwise undeliverable.

5. POVN is not responsible to save, maintain, or delete your emails, this is the customer responsibility. If you need assistance with backing up your emails, or email client configuration please contact us.

6. POVN is not responsible for lost, hacked, stolen, leaked, deleted, destroyed, non-delivered, or spam emails. We do everything we can to safeguard your data, but it is the customers responsibility to back everything up.

7. POVN recommends using POP3 email clients, because with IMAP the data is stored on our email servers, and is subject to data loss, theft, natural disasters, and other potential causes of data loss.